

To whom it may concern

September 15 2021, Berkel en Rodenrijs

Regarding: APOC Aviation Supplier Self Evaluation

Aircraft Part-out Company Europe BV, doing business as APOC Aviation, is an ISO 9001:2015, AS9120B and ASA-100 certified aircraft part out company trading in aircraft parts, landing gears and engines.

To ensure the quality and integrity of our published data and to ensure standardization and effectiveness of the processes involved, this attached self-evaluation is prepared out of a distillate of common industry practice related supplier review and evaluation.

Furthermore all related certificates are retrievable on the APOC website:

www.apocaviation.com/about-us

It is assumed that this information meets the needs of your company. If further information is required, please do not hesitate to contact undersigned.

We look forward to our continued business with you.

Sincerely,

-

Mark Overeijnder

Quality Manager

+ 31 (0)880040000

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APOC Aviation

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**APOC Aviation
Quality Questionnaire**

Company NAME:	Aircraft Part-Out Company Europe B.V (doing business as: APOC Aviation)
ADDRESS:	Veilingweg 48
CITY:	Berkel en Rodenrijs
STATE/COUNTY:	Zuid-Holland (ZH)
ZIP/POST CODE:	2651 BE
COUNTRY:	Netherlands
TELEPHONE NUMBER:	+31 (0)880040000
WEBSITE:	https://www.apocaviation.com/
Email:	info@apocaviation.com
Chambre of commerce no.:	61214442
VAT no.:	NL854255928B01
DUNS no.:	49-142-2670
Ncage code:	H2H16
Scope of APOC:	Supplier/Distributor of aircraft parts

	Name	Title	E-mail address	Telephone
Management contact	M.A.F (Max) Lutje Wooldrik	CEO	info@apocaviation.com	+31 (0)880040000
	B (Barry) Lemmers	CFO	b.lemmers@apocaviation.com	+31 (0)880040000
	K. (Karim) Linate	Head of Operations	k.grinate@apocaviation.com	+31 (0)880040000
	M.J.(Mark) Overeijnder	Quality Manager	m.overeijnder@apoacaviation.com	+31 (0)880040000

COMPANY APPROVAL DATA (APPROVALS HELD):			
	YES	NO	DATE OF EXPIRATION
FAA		X	
EASA		X	
ISO 9001:2015 - AS9120B	X		30 Jun 2022 – cert.nr.: APOC 004-07-19-2
ASA-100	X		19 Sep 2024 – cert.nr.:00300915-4
OTHER	<ul style="list-style-type: none"> - APOC adopts the requirements of ISO 14001:2015 – Environmental Management system. - Compliance with EU 2016/679 General Data Protection Regulation – GDPR. - Active anti Alcohol and Drugs Policy. 		

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Department Contacts:	Department	name	E-mail address	Telephone
	Sales	Mr. Florent Michel <i>Head of Sales</i>	sales@apocaviation.com	+31 (0)880040000
	Finance	Mr. Adriaan van Engh <i>Financial Controller</i>	finance@apocaviation.com	+31 (0)880040000
	Quality	Mr. Mark Overeijnder <i>Quality Manager</i>	quality@apocaviation.com	+31 (0)880040000
	Warehouse	Mr. Sing Lo <i>Ware House Manager</i>	warehouse@apocaviation.com	+31 (0)880040000
	Logistics	Mr. Anco van de Ham <i>Logistics Manager</i>	logistics@apocaviation.com	+31 (0)880040000
	Office	Mrs. Suzanne Vogtschmidt <i>Office Manager</i>	info@apocaviation.com	+31 (0)880040000

Finance details:

	Payments in US DOLLAR	Payments in EURO
IBAN:	NL67ABNA0590735950	NL55ABNA0548937605
BIC:	ABNANL2A	ABNANL2A
BANK:	ABN Amro Bank	ABN Amro Bank
ADDRESS:	Gustav Mahlerlaan 10	Gustav Mahlerlaan 10
ZIP CODE, CITY:	1082 PP, Amsterdam	1082 PP, Amsterdam
COUNTRY:	The Netherlands	The Netherlands

Quality System characteristics:

	YES	NO	N/A
1. Quality System Manual			
A. Is there an established quality system and a quality manual?	X		
B. Is the quality manual available to appropriate personnel?	X		
C. Is the quality system documentation kept current and readily available to employees, customers, auditors or designee(s)?	X		
D. Does the quality control manual include a detailed description of:			
1) The organization and relationship of the QC department to the rest of the organization?	X		
2) The assignment of personnel by title, for specific functions within the quality system?	X		
3) The revision control system for the quality system documented?	X		
4) Record keeping system?	X		
5) Training requirements and records?	X		
6) Shelf-life control system?	X		
7) Control of incoming discrepant parts and supplies?	X		
8) Receiving inspection procedures?	X		
9) Test and inspection equipment calibration program?	X		
10) Storage facilities and specifications?	X		
11) Part identification system?	X		
12) Environmental controls?	X		
13) Inspection stamp control?	X		
14) Self-Audit/evaluation program?	X		

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2. Self-Audit/Evaluation Program			
A.	Is there an established documented self-audit/evaluation program, which identifies who within the company is responsible for conducting self-audits, the frequency of audits, audit documentation and corrective action?	X	
3. Facilities			
A.	Does the storage areas provide:		
1)	Adequate space an appropriate rack to prevent damage or mishandling?	X	
2)	Adequate security from unauthorized access?	X	
3)	Segregation of aircraft from non-aircraft functions?	X	
4)	Segregation of serviceable from non-serviceable parts?	X	
4. Training and Authorized Personnel			
A.	Are personnel who perform inspection, shipping, and receiving functions	X	
B.	Are inspection personnel properly authorized?	X	
C.	Are both formal and classroom and one-the-job training documented and maintained?	X	
D.	Is a roster of personnel authorized to perform inspection functions maintained?	X	
5. Procurement			
A.	Does the system assure that parts procured conform to the customers documentation requirements?	X	
B.	Does the quality system assure that parts conform to the customer's purchase request and that deviations are disclosed and approved by the customer?	X	
C.	Does the system require the distributor/dealer to maintain a list of approved suppliers and a quality history for each source?	X	
D.	Does the quality system assure that parts procured for sale:		
1)	Which are know to have been subjected to conditions of the extreme stress, heat or environment are identified?	X	
2)	That all represented Airworthiness Directives (AD's) which have been accomplished are documented?	X	
3)	That are identified as overhauled, repaired or modified have all appropriate signed and dated documentation?	X	
6. Receiving Inspection			
A.	Does the quality system provide for a visual inspection of all items received and accompanying documentation?	X	
B.	Is there a procedure for reporting unapproved parts in accordance with FAA Advisory Circular 21-29?	X	
7. Measuring and Test Equipment			
A.	Is there an effective calibration program for test equipment?	X	
8. Material Control			
A.	Is material handled in an appropriate manner and is the material protected from damage deterioration?	X	
B.	Is batch/lot control maintained for parts so identified by the manufacturer?	X	
C.	Is there a system in place for recall control which ensured that parts shipped can be traced and recalled?	X	
D.	Whenever practical, is material stored & delivered in the manufacturer's original packaging?	X	
E.	Does the system specify material control requirements for material subject to damage by electrostatic discharge?	X	
F.	Does the system assure that serviceable parts/components are adequately protected against the environment?	X	

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G.	Does the system assure that no part number ambiguity exists?	X		
H.	Does a closed loop system exist or implement corrective action following detection or substandard or nonconforming parts?	X		
1)	Are aircraft parts being segregated from nonaircraft parts?	X		
I.	Is there documented procedure in place to mutilate scrapped parts to prevent the possibility of their being restored and returned to service?	X		
J.	Are suspected unapproved parts reported to the FAA accordingly to AC-21-29 or to the appropriate CAA?	X		
9. Shelf Life Control				
A.	Does the distributor have a system for identifying and controlling shelf life limited parts?	X		
10. Certification and Release of Materials				
A.	Does the system call for providing the customer with appropriate documentation?	X		
B.	Does the system provide for the issuance of certified statement disclosing that the material or parts were or were not:			
1)	Subjected to conditions of extreme stress, heat or environment;	X		
2)	Obtained from any government or military services.	X		
11. Shipping				
A.	Does the quality system require shipments in ATA-300 containers or equivalent as appropriate for the unit being shipped, or as specified by the customer?	X		
B.	Does the quality system provide for a visual inspection of all items and accompanying documentation prior to shipping?	X		
12. Records				
A.	Does the record system require record retention for at least 7 years from the date of sale to the customer?	X		
B.	Does the system require all life-limited parts have records conforming current life limited status?	X		
C.	Are records protected against damage, alteration, deterioration and loss?	X		
13. Technical Data Control				
A.	Does the quality system provide for maintaining technical data in a manner which ensures such data is up-to-date and accessible?	X		